

Manufacturer Warranty

for UPVC Vinyl Window
(Fully transferable warranty)

LIFETIME WARRANTY ON WHITE VINYL FRAME AND VINYL SASH

Vinyl-Pro Windows are warranted against such defects in material that might result in blistering, peeling, flaking, corroding and fading of the frame or sash members for the lifetime of the product from the date of installation.

PAINTED VINYL FRAMES AND SASHES

15 year warranty on painted frames and sashes are warranted against such defects in material and workmanship that might result from paint peeling, flaking, cracking and major discoloration for a period of ten (10) years that is not caused by exposure to sunlight, heat or noxious or abrasive materials.

10 YEAR WARRANTY ON INSULATING GLASS

Vinyl-Pro warrants that the insulating glass in the windows where there will not be an obvious obstruction of vision, which is the result of film formation or dust collection between the panes of glass surfaces for the life of the window in accordance with all terms specified in this warranty. Glass breakage of any kind is not covered.

10 YEAR WARRANTY ON HARDWARE

Vinyl-Pro warrants that the hardware shall remain in good operational condition from date of installation, for crank mechanisms on casement and awning windows, over tightening of the mechanism will cause pre-mature failure and is not covered under this warranty.

30 DAY WARRANTY ON SCREENS

Punctures and tears in screens are covered for thirty (30) days. Parts will be provided at no cost F.O.B Vinyl-Pro. Labour not included.

EXCLUSIONS FROM WARRANTY COVERAGE

Damages resulting from the following are excluded from coverage under this Warranty:

1. Exposure to harmful pollutants, the corrosion of non-vinyl products or components due to the close proximity to coastal areas, excessive thermal or physical stress and/or high humidity levels such as but limited to improper storage.
2. Any damage to the window or window components due to the settlement of building structure.
3. Any damage caused by wind, hail, lightning or other incident of weather, deemed as an act of God.
4. Minor imperfections in windows and doors that do not affect the product's structural integrity or obscure vision.

INSTALLATION LIABILITIES

5. Any window which has been repaired or modified by any person other than a factory-trained Service Technician or authorized Vinyl-Pro representative or any Non-Vinyl-Pro add-on or replacement parts added to the Window(s).

6. Any defect, malfunction or failure to perform, which has occurred because of unreasonable use, improper application or the failure to perform reasonable or necessary maintenance.

7. If products with visible defect(s) after goods have been picked up or delivered and are installed with such defects, but not limited to scratches, dents, and cracks and/or damaged components without notifying Vinyl-Pro prior to installation.

8. Condensation on windows, which may occur as a natural result of humidity within the house or building area. Please refer to: <http://oee.nrcan.gc.ca/> for condensation prevention tips.

Vinyl-Pro is responsible solely for the manufactured product. All installation related claims should be directed to the Distributer/Dealer/Installer. Vinyl-Pro will not be responsible for claims arising between the Distributer/Dealer/Installer and their customers. Vinyl-Pro is a Window Wise Approved manufacturer and adheres to the Window Wise standards available at windowwise.com

WARRANTY LIMITATIONS

Vinyl-Pro's liability is limited solely and exclusively to repair or replace and to substitute parts, at the discretion of Vinyl-Pro, and under no circumstances will Vinyl-Pro be liable for incidental or consequential charges, such as, but not limited to, labour costs for any purpose, inconvenience, damage or injury to persons or to property, or any other expense. This Warranty will be deemed null and void if the owner/purchaser modifies or otherwise alters in any way the product after installation without the written consent of Vinyl-Pro, if the product is used for a purpose not intended, or otherwise outside the accepted and advised use and if harmful cleaning solutions and abrasive compounds are used.

QUALITY STANDARDS

All Vinyl-Pro products are manufactured according to Vinyl-Pro standard manufacturing tolerances. With quality construction, committed staff and technology we ensure the best possible products and service available.

Date of Installation _____ Manufacturer PO# _____

Contractor / Dealer _____

"This warranty certificate must be filled out by the dealer or contractor to be valid"