

ProMart Steel and Fiberglass doors Limited Lifetime Warranty

20 Year (Lifetime of Product) Limited Warranty

1. Steel Door Panel

Our steel door panels will not warp, rust or delaminate for a period of 20 years from the date of purchase.

2. Woodgrain Fiberglass Door Panel

Our woodgrain fiberglass door panels will not dent, rot or delaminate for a period of 20 years from the date of purchase. We recommend multipoint locking on all woodgrain fiberglass doors to enhance the weather seal and to minimize warping .

3. Smooth Fiberglass Door Panel

Our smooth fiberglass door panels will not dent, rot or delaminate for a period of 20 years from the date of purchase. We recommend multipoint locking on all smooth fiberglass doors to enhance the weather seal and to minimize warping.

4. Door Frame

The entry door system's wood or vinyl frame and brickmould will not warp or buckle for a period of 20 years from the date of purchase.

10 Year (Lifetime of Product) Limited Warranty

1. Door Lites

Decorative, wrought iron and clear glass units are warranted for a period of 10 years not to develop a seal failure.

2. Painted Doors and Vinyl Frame Components

The paint finish on steel, smooth fiberglass door panels and vinyl frame components, painted by Promart, are warranted for a period of 10 years against such defects in material and workmanship that might result in blistering, peeling or uneven discoloration. Exposure to sunlight, air pollutants and normal atmospheric conditions may cause the paint surface to gradually fade. This warranty shall be null and void if harmful solvents are used to clean any surface.

NOTE – There will always be some minor imperfections when painting a smooth fiberglass panel and these imperfections will not be classified as a defect in workmanship.

5 Year (Lifetime of Product) Limited Warranty

1. Stained Woodgrain Fiberglass Doors & Woodgrain Frame Components

The stain finish on woodgrain fiberglass doors and woodgrain frame components, stained by Promart , are warranted for a period of 5 years against such defects in material and workmanship that might result in blistering, peeling or uneven discoloration.

Exposure to sunlight, air pollutants and normal atmospheric conditions may cause the stained surface to gradually fade. This warranty shall be null and void if harmful solvents are used to clean any surface.

Exclusions from Warranty Coverage

- Air or water leakage or any other damage or malfunction due to improper or faulty installation
- Promart's labour costs relating to investigation of an improper claim

- Exposure to sunlight, air pollutants and normal atmosphere conditions may cause all vinyl surfaces to gradually fade, chalk or suffer an accumulation of surface dirt or stains. These are normal occurrences and are not covered under these warranties
- Any defect, malfunction or failure to perform, which has occurred because of unreasonable use, improper application or failure to perform reasonable or necessary maintenance
- Any damage to the door or components of the door caused by settlement or structural defects of the building in which they are installed
- Any damage caused by wind, hail, lightening or other acts of God, intentional acts, accidents, negligence or exposure to harmful chemicals or pollutants
- Damage or malfunction caused by improper handling or installation
- Condensation on inside of doors, which may occur as the natural result of humidity within the house or building area and changes in outside/inside temperature
- Dark colour doors combined with the use of a storm door or unusually heavy exposure to sunlight must be avoided as this may cause paint peeling and failure of the glass lite frame
- Warp not exceeding 3/16" in the plane of the door panel, bow or misalignment in the door frame in which the door panel is hung
- Glass breakage
- Minor discolouration of coming in door lites
- Doors installed within 8km from any body of sale water carry half of the normal warranty period listed above

Warranty Limitations and Conditions

These Warranties apply only in respect of products used strictly for the purpose for which they were intended. Promart's liability is limited solely and exclusively to repair or replacement, at the sole option and discretion of Promart and under no circumstances will Promart, or any of its directors, agents or employees, be liable for labour, inconvenience or any other costs for any purpose whatsoever. If Promart determines to make a replacement under the terms of these warranties and an exact replacement part is not available as determined exclusively by Promart, Promart reserves the right to substitute a part or parts of equal quality at its sole option. No warranty work will be done without the end user providing Promart with proof of purchase that the product was, in fact, purchased from Promart . These Warranties will be deemed null and void if the owner/purchaser modifies or otherwise alters the product in any way.